

# redcare

case study | alarm signalling



## Redcare Grade 4 products beat the burglars!

**“The Grade 4 protection and reliability of Redcare GSM and Classic are key to our customers, even more so when they help prevent a theft!”**

John Main,  
General Manager PJ Alarms

PJ Alarms has experienced several incidents where Grade 4 Redcare products have saved the day with their customers. The first occurred at a computer retailer.

John Main, General Manager at PJ Alarms says, “A burglar had broken into the shop and cut the phone line but didn’t realise that the shop had Redcare GSM! This meant that within 40 seconds of the line being cut the ARC was notified of an issue and with the secondary path confirmation, the police were alerted immediately. Our customer was happy that the burglar was caught before fleeing with any of his stock!”

More recently, a group of armed robbers attempted to break into an ATM machine at a local branch of a Building Society. John continues, “The attempt was foiled by the Grade 4 protection provided by Redcare Classic. It took only a few seconds for the ARC to be alerted to an alarm sensor, which enabled the ARC to contact the emergency services. The police arrived within minutes and nothing was taken.”

PJ alarms has a large number of Redcare customers who use a combination of Redcare GSM and Redcare Classic, John continues, “The Grade 4 protection and reliability of Redcare GSM and Classic are key to our customers, even more so when they help prevent a theft! From our perspective, the install is easy and the Redcare technical support is head and shoulders above the competition.”

PJ alarms celebrated their 50th birthday in 2010, having started as an electrics company and branching out into security in the early 1980’s. Based in Leicester, PJ Alarms were awarded the Gold Standard by NACOSS in 2000. PJ Alarms offers an established range of solutions for all their customers, from residential through to multi-national businesses.

### Redcare GSM:

- Since its launch in 1999, more Redcare GSMs have been sold than any other UK dual path system
- Compliant with British and European Standards for Grade 4 alarm signalling
- The Redcare network has 99.999% availability
- Redcare technology notifies of line cuts or faults in 40 seconds.



### Offices worldwide

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81 Newgate Street, London EC1A 7AJ  
Registered in England No. 1800000  
phme no. 62098

Designed by Howell Wong Costello

For more information about PJ Alarms or to talk to them about the services Redcare has provided, please call **0116 251 8571**, email [sales@pjalarms.co.uk](mailto:sales@pjalarms.co.uk) or visit [www.pjalarms.co.uk](http://www.pjalarms.co.uk).

If you are interested in learning more about the capabilities of Redcare GSM and Redcare Classic, then please contact your Redcare Regional Sales Manager, call **0800 800 628\***, email [redcare@bt.com](mailto:redcare@bt.com) or visit [www.redcare.bt.com](http://www.redcare.bt.com)

\*Calls to this number are free from BT landlines and BT payphones. However, they are not free to call from mobile phones – the cost will vary between service providers.