



Contract Number:

**ARC MASTER AGREEMENT FOR BT redcare SERVICES**

This Agreement is made the ..... day of .....200 between

**BRITISH TELECOMMUNICATIONS plc** whose registered office is at 81 Newgate Street, London EC1A 7AJ, registered in England number 1800000 (“**BT**”),

and

( **Customer name** ) whose registered office is at ( **Customers Address** ) whose registered number is ( **Customers Number** ) (the “**Customer**”).

**Whereas**

- A. BT provides a range of alarm and telemetry signalling services under the name of BT redcare as detailed in the attached Conditions for redcare Services and in the BT Price List (the “Services”); and
- B. the Customer wishes to place orders for the Services from time to time.

**It is agreed as follows...**

- 1. In order to facilitate the placing of orders by the Customer for the Services BT agrees to provide the Customer with access to its electronic trading system subject to the terms thereof.
- 2. Where the Customer wishes to place orders for the Services the Customer undertakes to complete BT’s relevant order Form(s) either in hard copy or, where BT requires it, via electronic means.
- 3. The Customer agrees that:
  - (a) BT will provide the Services to the Customer subject to BT’s Conditions for redcare Services as attached to this Agreement and as may be amended by BT from time to time; and
  - (b) where orders for the Service are received by BT and purport to be on the terms of the Customer BT rejects such terms and any Services subsequently provided by BT and accepted by the Customer will be deemed to be offered and accepted by the Customer and BT on BT’s Conditions for redcare Services.
- 4. Each order for Service placed by the Customer and accepted by BT shall constitute a separate Contract between the parties for the Service.

**SIGNED and agreed on the date first above mentioned**

for and on behalf of  
**British Telecommunications plc**

for and on behalf of

Signature.....

Signature .....

Name .....

Name .....

Title .....

Title .....